FREQUENTLY ASKED QUESTIONS

Transition to Workday
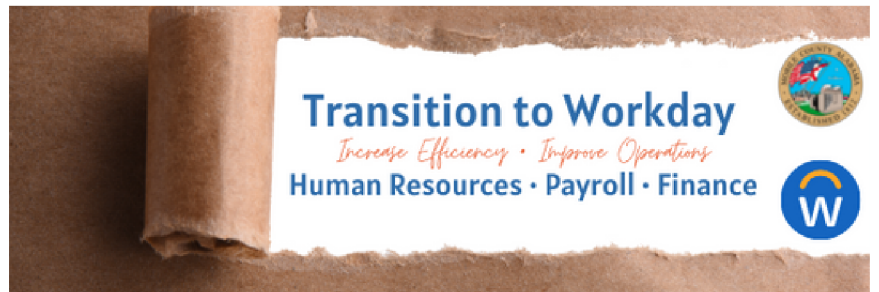*Increase Efficiency • Improve Operations*
Human Resources • Payroll • Finance

What is Workday?

Workday is an innovative, cloud-based platform for the modern and mobile workforce. Together with strategic design partners, Workday developed a robust human resource and financial management solution for organizations like Mobile County.

Workday is a modern technology platform, which will provide employees at Mobile County greater information accessibility. Workday provides unified Human Resource, Payroll and Finance management systems for the way people work today.

What are some of the benefits of Workday?

Workday enables 24/7 access to information over a secure network, supporting Mobile County's goals and strategies. Workday allows employee and manager self-service, enabling staff to update or access their information privately from any computer or mobile device with internet access. Workday is designed to support the unique needs of a government agency.

When is Workday scheduled to Go-Live?

Finance went live in August 2022 • HR/Payroll is on track to go live in summer 2023

Will Workday work with any internet browser?

Workday does not have a preferred browser. Any browser will work to access Workday (Internet Explorer (IE), Safari, Firefox, Google Chrome, etc.). If you use a specific configuration for IE, which is a necessary part of your job, you should try using another browser running a more up-to-date version (Safari, Google Chrome, Firefox, etc.) for Workday access.

What devices can I use to access Workday?

Workday can be accessed from a PC, Mac, tablet or smartphone (Apple or Android devices) with a secure internet connection. Instructions for adding the mobile app will be sent prior to Go-Live.

Does Workday impact everyone at Mobile County?

Yes. Workday impacts all Mobile County Commission employees. Workday will give you greater control over personal information through 24/7 access to your information over a secure network. The self-service functionality allows employees to update their personal contact information, view pay stubs, and deductions, view and update benefits and access directory information, etc.

What does ERP mean and how does it relate to Workday?

Enterprise Resource Planning (ERP) is an industry term for business process management software that allows an organization to use a system of integrated applications to manage the business and automate many back-office functions related to technology, and in this case, human resources. Mobile County will implement Workday as our ERP with Finance, Human Resources and Payroll Management, including time/absence and benefits record keeping.